

AU Librarians Meeting November 4, 2015

Present: Mark Smith, Trevor Riley, John Hosford, Brian Sullivan, Steve Crandall, Eva Sclipa, Ellen Bahr, Laurie McFadden

Reports from the Faculty Senate and Dean's Council – Laurie, Steve

No reports.

ITS Help Desk at Herrick front desk – Brian

Brian presented the history and current plans for a potential merging of the Herrick front desk and ITS help desk services. There had previously been discussion of fully merging the two desks in a response to ITS's need for more coverage, and Herrick's need for better IT help and training. The current suggested plan is for the ITS help desk to close as usual at 4:30, and for Herrick desk staff to take on basic ITS duties, primarily helping callers with basic problems and then submitting tickets for more complex issues.

Discussion of the current and potential plans ensued, including concerns about the image of the library, student work load, and public awareness of the library's role in taking on a new service. Brian will continue working with ITS to develop an acceptable plan.

Assessment Report status and request for data sources – Steve

Steve announced that he needs more detail about our assessment activities thus far, and requests that we send him any additional materials on said activities. He is waiting to receive information from the NSSE Information Literacy Module as well as the individual librarian's assessment activities before putting the report together. Discussion began about what categories we are intending to assess, which led to the next agenda item.

Assessment Plan update – Brian

Brian presented his work so far in developing an overall assessment plan. His plan focuses on several key elements:

- Creating a comprehensive list of data we currently collect, centralizing it, and determining what is missing
- Selecting data analysis projects each year to answer specific questions
- Selecting data collection projects each year to fill in gaps in our data pool
- Using fall/spring retreats to select data analysis and collection projects

There was a group discussion of the proposed plan, including the potential for creating infographics when assembling a data dashboard, as well as the questions of focusing on overarching sections vs. specific projects, and the question of fit with the AU strategic plan. It was concluded that Mark and Steve will conduct an initial review of their data sources as described in the plan, and share those sources with each other and then with the group.

Strategic Plan revision update – Steve

No report.

SCRLC Award – Ellen

Ellen announced that Eva had been awarded the 2015 Public Relations/Exhibitions Award for the Harry Potter's World Series by the SCRLC.

Kanopy – Ellen

Ellen announced that we will be subscribing to Kanopy, a streaming service for primarily educational films. The site can be accessed at Kanopystreaming.com, and is patron-driven, with a model in which we only pay for films that are viewed 4 or more times in 1 year. Classroom use is acceptable, and Ellen will look into whether or not public showings are allowed. Mark and Steve will discuss potential payment sharing if Scholes uses the service regularly.

Program Review – Steve

So far one subcommittee, consisting of Trevor and Brett, has met with retired Provost Bill Hall, who is consulting the committee, and discussed the overall Program Review process, which will predominantly involve collecting pre-existing data rather than creating new material. No other progress has been made at this time due to the chaotic nature of this fall term, but the committee is intentionally taking as long as is necessary.

LibStaffer – Mark

Mark announced that Scholes is switching to LibStaffer, a Springshare product, for their student scheduling needs.

LibGuides 2.0 – Trevor

Trevor reminded the group that LibGuides 2.0 test accounts were sent out previously, immediately after the LibGuides 2.0 informational meeting, and suggested that participants sign on and explore the new system.

Respectfully submitted,
Eva Sclipa