

Alfred University appoints Jane Gilliland executive director of Student Financial Services

1/12/18



Jane Gilliland

ALFRED, NY – Brian Dalton, vice president of Enrollment Management at Alfred University, announces the appointment of Jane Gilliland as the University’s new executive director of Student Financial Services.

An Alfred University alumna, Gilliland comes to the University with nearly three decades experience in higher education. She is certainly familiar with Alfred University, having spent the first 17 years of her professional career in the University’s Business Office. In 2001, she earned a bachelor’s degree in business administration from Alfred University.

“I am thrilled to have Jane back at her alma mater,” Dalton said. “She has steadily progressed on the experience and leadership front and has earned a well-deserved reputation for innovation, problem solving and service to students. She fills a major role on my enrollment management team at a critical time as we endeavor to expand our student profile and achieve greater success with our retention and graduation rates.”

“I’m looking forward to coming back to Alfred University and working with Brian’s team,” Gilliland commented. “It’s an exciting opportunity to be part of the enrollment management process. It’s more than just being the financial aid director; it’s being part of an effort to make Alfred University attractive to students.”

Gilliland began her career at Alfred University in 1988 as a bookkeeper, a position she held for two years before serving nine years as a loan repayment officer. She was a financial information systems support specialist from 1999-2001 and student business services manager from 2001 until 2005. She left Alfred University in 2005 for SunGard Higher Education, a provider of software systems used to manage student records, where she held the position of senior functional consultant from 2005-08. Gilliland comes to Alfred University from Alfred State College, where she has been senior director in the Office of Student Records and Financial Services since 2008.

At Alfred State, Gilliland helped streamline student records and financial services operations. Her responsibilities included bringing together under one operation the separate offices of student accounts, financial aid, and records, improving services to students and their families. She was also responsible for budget creation and oversight in the Office of Student Records and Financial Services.

Gilliland has made professional development a priority throughout her career. During her tenure at Alfred State, she was an active member of the Enrollment Management Leadership Team and Educational Foundation Scholarship Committee. She is a former Second Vice President of the New York State Financial Aid Administrators Association and at the time her appointment at Alfred University was serving as Vice President of the State University of New York Financial Aid Professionals.

Gilliland holds an associate's degree in computer science from Thiel College (1985) and in 2015 she earned a master's degree in higher education administration (concentration in enrollment management) from Bay Path University in Massachusetts.